

Charles Reynolds

Fractional CTO | Interim CIO

Technology leadership for organisations that can't afford to get it wrong.

What I do

Fractional CTO / CIO Board-level technology leadership, a few days a week.

Programme rescue & assurance Independent recovery when delivery is off track.

AI & automation enablement From pilot theatre to production value.

Architecture & governance Decisions that stand up in front of boards and auditors.

Selected proof

£500M/yr levy transformation programme led at the Pension Protection Fund (programme management, public-sector financial services).

40% savings delivered on a complex multi-million-pound contract, directing a national charity's CRM programme closure.

Production AI natural-language query interface delivered on Microsoft Azure (national charity).

20+ years leading transformational change across financial services, retail, public sector and charities.

Engagements include: CIPD | M&S | The Prince's Trust | British Red Cross | Pension Protection Fund | Islington & Southwark Councils

How I work

Senior, hands-on, plain-speaking. Engagements start with the problem, not a rate card. Sovereignty- and governance-aware by default - important in regulated and public-sector settings.

Credentials

MBCS | MIoD | MAPM | APM | RITTech | TOGAF. Charity trustee; founder of EILEEN Health.

Book a 30-minute discovery call - no deck, no pitch.

hello@ctrltd.co.uk | ctrltd.co.uk | [linkedin.com/in/charliereynoldsctr](https://www.linkedin.com/in/charliereynoldsctr)